



Phase In | Alcatel-Lucent Phones

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21/09/2010

Alcatel-Lucent OmniTouch™ 8118/8128 WLAN Handsets phase in from December 1st 2010

The Alcatel-Lucent OmniTouch™ 8118 and OmniTouch 8128™ will be introduced in Alcatel-Lucent Office Communication solutions and OmniPCX Enterprise commercial offers from December 1st, 2010. They will replace the Alcatel-Lucent IP Touch 310 and IP Touch 610 WLAN handsets.

Dear Partner

The Alcatel-Lucent OmniTouch™ 8118 and OmniTouch 8128™ will be introduced in the Office Communications Solutions and OmniPCX Enterprise catalogues of the November Offers.

These full-featured VoWLAN range of mobile handsets provide:

- Enhanced design
- Improved cost of ownership
- Backwards compatibility, full support of Alcatel-Lucent protocol

The following handsets will be available in the catalogs:

- OmniTouch™ 8118 WLAN Handset

3BN78401AA

Radio support 802.11 a/b/g
B&W graphical display with display backlight
Headset connector (2,5mm jack)
Vibrator

Box contains: Handset, standard battery, belt clip



- OmniTouch™ 8128 WLAN Handset

3BN78402AA

Radio support 802.11 a/b/g
Color graphical display with display backlight & keypad backlight
Hands-free
Headset connector (2,5mm jack)
Vibrator
Soft paint casing

Box contains: Handset, standard battery, belt clip



The following list of accessories will be orderable in the catalogs:

- Desktop charger for OmniTouch™ 8118 & 8128

3 variants are available:

- With power supply and EU mains plug (CEI









3BN78403AA



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- With power supply and UK/US/AUS plugs 3BN78403AB 
- Without power supply and mains plug 3BN78403AC
for the countries that do not use the above mains plugs
the applicable power supply and plug will be sourced locally
by the Business Partner, based upon technical characteristics datasheet
availability depending on country, please refer to product availability
document link at the end of this eFlash for details
- Standard Battery for OmniTouch™ 8118 & 8128 3BN78404AA
replacement for the original battery delivered with the product 
- Rack charger for OmniTouch™ 8118 & 8128 3BN78406AA
can charge up to 6 handsets simultaneously
wall mounted
requires a separate IEC13 mains cord (orderable in catalogs)
availability depending on country, please refer to product availability
document link at the end of this eFlash for details 
- Battery rack charger for OmniTouch™ 8118 & 8128 3BN78407AA
can charge up to 6 batteries simultaneously
wall mounted
requires a separate IEC13 mains cord (orderable in catalogs)
availability depending on country, please refer to product availability
document link at the end of this eFlash for details 
- Leather carrying case for OmniTouch™ 8118 & 8128 3BN78408AA
with integrated belt clip 
- Belt clip for OmniTouch™ 8118 & 8128 3BN78409AA
to be screwed on the handset back shell
replacement part for the original belt clip delivered with the product 
- Swivel clip for OmniTouch™ 8118 & 8128 3BN78410AA
to be screwed on the handset back shell
alternate option to the original belt clip delivered with the product 
- Configuration cradle for OmniTouch™ 8118 & 8128 3BN78414AA
required for installing the OmniTouch™ 8118 & 8128
or on site maintenance with the WinPDM software
delivered with USB cable
no power supply and mains plug required 

Additional items:

- Windows Portable Device Manager (WinPDM)

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Software to manage installation & maintenance of the OmniTouch™ 8118 & 8128 WLAN Handsets on customer site works together with the Configuration cradle. Software will be downloadable from Alcatel-Lucent Enterprise Business Portal



Communication server compatibility:

The OmniTouch™ 8118 & 8128 WLAN Handsets will be supported by the following Communication Server releases

- Office Communication solutions (OXO): R6.1 and above
- OmniPCX Enterprise (OXE): R9.0, R9.1 and above

WLAN Infrastructure compatibility:

The OmniTouch™ 8118 & 8128 WLAN Handsets will be supported by the following WLAN infrastructures

- Alcatel-Lucent WLAN infrastructures: AOS 3.3.3 and above
- Aruba infrastructures: AOS 3.3.3 and above
- Cisco infrastructures: supporting CCX v4
- Other infrastructures:
 - Meru, Trapeze, Motorola infrastructures will be supported, availability will be announced through the Premium Customer Support (PCS) process

Adding OmniTouch™ 8118 & 8128 WLAN Handsets on existing customer premises installed with MIPT 300/600 or IPT 310/610:

Whenever possible, SVP server should be withdrawn, as this proves to be the simplest way to add new WLAN handsets on existing configurations.

Extensions on existing customer premises using the above listed infrastructures, with SVP server, is possible, and requires specific configuration adjustments. Those extensions will be managed under PCS processes to ensure best customer support.

Please refer to the installation documents for guidelines.

Product availability may vary according to country approval progress. For a detailed status on your country product availability, please refer to the document at https://businessportal.alcatel-lucent.com/alugesdp/faces/gesdp/products/Landing.jspx?reference=PHONES_HOME (Products>Phones> WLAN Handsets). This document will be regularly updated with the latest available information.

Type of Partner: Direct Reseller, Indirect Reseller, VAD

Accreditation: All

Geographic Area: Worldwide except Cuba & Israel

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ebg_global_supportcenter@alcatel-lucent.com



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